

CUP Adoption Matrix Comments

BPR .onehealthport.com/worksmart/bproverview.php	Comment – (Can attach longer comments)
Standard Coding of Denials and Adjustments on the 835RA	CUP uses the x12 denial and adjustments reasons to the best of our ability. However we only have 1 medical group at this time that is accepting the 835.
Electronic Processing of Corrections to Institutional Claims	CUP already does this. CUP has systems in place that prevents a claim from being rejected as duplicate.
Electronic Processing of Corrections to Professional Claims	CUP already does this. CUP has systems in place that prevents a claim from being rejected as duplicate.
Claim Coding Policy & Edits: Standardization and Transparency	CUP does utilize the DSHS and CMS code edits for standardization purposes. As stated above, we would and do consider the practice standards of our community and would and could make exceptions to code edits.
Reconsideration of a Health Plan's Policy Regarding Code Edits	CUP currently does not have a policy regarding code edits; however we do take into consideration the delivery of health care in Clark County when a provider does not agree with a particular claim rejection or edit. CUP's policy does allow all providers (contracted and non-contracted) to appeal any unfavorable decision.
Requesting & Receiving Coverage Information for Eligibility & Benefits (Web Site)	This information is only available to contracted providers on our website. Other providers will need to contact Member Services to verify eligibility
Requesting & Receiving Coverage Information for Eligibility & Benefits (HIPAA transaction)	
Extenuating Circumstances - Pre-Auth/Admit Notification	Providers can certainly appeal any decision that is not favorable and CUP does take into consideration the circumstances by which a member/provider did not obtain prior authorization.
Browser Capabilities for Pre-Auth and Admit Notification	CUP contracted providers can obtain this same information from our website. .cuphealth.com for authorizations and claims status.