

# U.S. Bank Healthcare Payment Management™ (HPM)

A payment assurance product

*The revenue-cycle solution that helps your team focus on care, not collections!*

**Healthcare Payment Management** is a modular, Web-based innovation that leverages the latest tools and technology to give you a new level of confidence about your patient's capacity to pay – and your ability to collect.

#### HPM offers everything your team needs to:

- **Collect co-pays, deductibles, and self-pay balances** at any Web-enabled computer in your facility.
- **Accept cash, checks, Visa®, MasterCard®, American Express®, and Discover®** payment transactions for a single flat rate without additional hidden charges or fees. This allows for pricing transparency and the ability to consolidate settlement, funding and reporting from a *single* source.
- **Check coverage, co-pays, deductibles and more** before the patient arrives for a scheduled visit.
- **Estimate what the patient will owe.** HPM's Estimation function calculates financial responsibility to ease confusion and set patient's expectations – up front.
- **Minimize bad debt.** Patient-friendly payment options – including automated payment plans and a line of credit – help your team meet the needs of virtually every guarantor at the point of service.
- **View, track and evaluate virtually any activity affecting patient payment processing** – so you can monitor trends and manage user performance.



\*HFMA staff and volunteers determined that this product has met specific criteria developed under the HFMA Peer Review Process. HFMA does not endorse or guaranty the use of this product.

- **Software-free solution**
- **Easy-to-understand pricing**
- **Quick implementation**
- **Convenient integration with your existing systems**
- **Superior customer service**



# Improve your revenue cycle – and patient satisfaction!

***“The HPM implementation improved the workflow associated with patient payment processing, decreased SSM Health Care credit-card fees, and increased income associated with accelerated check payments.”***

– Mark Milakis and Jerry McKune,  
SSM Health Care (SSMHC)

Whether it's a patient with a co-pay or a parent with a sick child and no healthcare coverage, we can help. Our modular, Web-based solution combines eligibility, estimation, one-time payments, automated payment plans, financing and more – so your team can get through collection quickly and focus on what really matters.

With HPM, you can...

- Determine eligibility.

Procedure Code	From	Total Charge	Estimated Payment
80716	3/16/2009	\$105.00	\$150.00
		\$0.00	\$0.00
		\$0.00	\$0.00
		\$0.00	\$0.00
		\$0.00	\$0.00
		<b>\$105.00</b>	<b>\$150.00</b>

- Estimate the patient's financial responsibility.
- Set expectations for what will be owed.

- Establish a payment method.

All of **us** serving you™

To learn more go to  
[http://www.onehealthport.com/  
services/usbank.php](http://www.onehealthport.com/services/usbank.php).

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