



## Monthly Maintenance Schedule

The table below lists the OneHealthPort HIE and CDR Monthly Maintenance schedules for 2019.

Notifications will be sent in advance of each maintenance period. If you encounter any problems following a maintenance period please notify the OneHealthPort HIE team using the [HIE Support Request Form](#). Maintenance times noted in this schedule are **Pacific** time.

- HIE and CDR Production maintenance will be scheduled on Thursday from 7–10 p.m.
- HIE User Acceptance Testing (UAT) maintenance will take place the first Thursday of every month from 2-4 a.m.
- CDR UAT maintenance will be scheduled on Thursday from 10 a.m. – 12 noon

**Note:** Production maintenance may also occur on Tuesday and not previously scheduled Thursday evenings from 5-7 p.m. Maintenance scheduled during these periods will be communicated in advance.

| Production Monthly Maintenance Schedule - 2019 |                 |                  |
|--|-----------------|------------------|
| January 17                                     | February 21     | March 21         |
| April 18                                       | May 23          | June 20          |
| July 18  | August 22       | September 19     |
| October 17                                     | November 21     | December 19      |
| UAT Monthly Maintenance Schedule - 2019        |                 |                  |
| January 3 & 10                                 | February 7 & 14 | March 7 & 14     |
| April 4 & 11                                   | May 2 & 16      | June 6 & 13      |
| July 4 & 11                                    | August 1 & 15   | September 5 & 12 |
| October 3 & 10                                 | November 7 & 14 | December 5 & 12  |

\*First date listed for UAT monthly maintenance is for the HIE only. The second date is for HIE and CDR maintenance.