



Monthly Maintenance Schedule

The table below lists the OneHealthPort HIE and CDR Monthly Maintenance schedules for 2019.

Notifications will be sent in advance of each maintenance period. If you encounter any problems following a maintenance period please notify the OneHealthPort HIE team using the [HIE Support Request Form](#). Maintenance times noted in this schedule are **Pacific** time.

- HIE and CDR Production maintenance will be scheduled on Thursday from 7–10 p.m.
- HIE User Acceptance Testing (UAT) maintenance will take place the first Thursday of every month from 2-4 a.m.
- CDR UAT maintenance will be scheduled on Thursday from 10 a.m. – 12 noon

Note: Production maintenance may also occur on Tuesday and not previously scheduled Thursday evenings from 5-7 p.m. Maintenance scheduled during these periods will be communicated in advance.

Production Monthly Maintenance Schedule - 2019		
January 17	February 21	March 21
April 18	May 23	June 20
July 18	August 22	September 19
October 17	November 21	December 19
UAT Monthly Maintenance Schedule - 2019		
January 3 & 10	February 7 & 19	March 7 & 19
April 4 & 16	May 2 & 21	June 6 & 18
July 4 & 16	August 1 & 20	September 5 & 17
October 3 & 15	November 7 & 19	December 5 & 17

*First date listed for UAT monthly maintenance is for the HIE only. The second date is for HIE and CDR maintenance.