



Monthly Maintenance Schedule

The table below lists the OneHealthPort HIE and CDR Monthly Maintenance schedules for 2017.

Notifications will be sent in advance of each maintenance period. If you encounter any problems following a maintenance period please notify the OneHealthPort HIE team using the [HIE Support Request Form](#). Maintenance times noted in this schedule are **Pacific** time.

- HIE and CDR Production maintenance will be scheduled on Thursday from 7–10 p.m.
- HIE User Acceptance Testing (UAT) maintenance will take place the first Thursday of every month from 2-4 a.m.
- CDR UAT maintenance will be scheduled on Thursday from 8-10 p.m.

Note: Production maintenance may also occur on Tuesday and not previously scheduled Thursday evenings from 5-7 p.m. Any maintenance scheduled during these periods will be communicated in advance.

| Production Monthly Maintenance Schedule - 2017 | | |
|--|-----------------|------------------|
| January 20 | February 24 | March 17 |
| April 21 | May 19 | June 22 |
| July 20 | August 17 | September 21 |
| October 19 | November 30 | December 21 |
| UAT Monthly Maintenance Schedule - 2017 | | |
| January 5 | February 2 | March 2 |
| April 6 | May 4 | June 1 |
| July 6 & 13 | August 3 & 10 | September 7 & 14 |
| October 5 & 12 | November 2 & 16 | December 1* & 14 |

*UAT HIE monthly maintenance for December will be on Friday, December 1, 2017.