



Monthly Maintenance Schedule

The table below lists the OneHealthPort HIE and CDR Monthly Maintenance schedules for 2018.

Notifications will be sent in advance of each maintenance period. If you encounter any problems following a maintenance period please notify the OneHealthPort HIE team using the [HIE Support Request Form](#). Maintenance times noted in this schedule are **Pacific** time.

- HIE and CDR Production maintenance will be scheduled on Thursday from 7–10 p.m.
- HIE User Acceptance Testing (UAT) maintenance will take place the first Thursday of every month from 2-4 a.m.
- CDR UAT maintenance will be scheduled on Thursday from 8-10 p.m.

Note: Production maintenance may also occur on Tuesday and not previously scheduled Thursday evenings from 5-7 p.m. Maintenance scheduled during these periods will be communicated in advance.

Production Monthly Maintenance Schedule - 2018		
January 18	February 22	March 22
April 19	May 17	June 21
July 19	August 23	September 20
October 18	November 29	December 20
UAT Monthly Maintenance Schedule - 2018		
January 4 & 11	February 1 & 15	March 1 & 15
April 5 & 12	May 3 & 10	June 7 & 14
July 5 & 12	August 2 & 16	September 6 & 13
October 4 & 11	November 1 & 15	December 6 & 13

*First date listed for UAT monthly maintenance is for the HIE only. The second date is for HIE and CDR maintenance.