



OneHealthPort Update on the Medversant Credentialing Outage

To all providers and health plans using credentialing services,

Medversant System Status

As of August 18, 2023, Medversant's ProviderSource and Client Portal systems are still down. Medversant is working to resolve the issue. We will continue providing updates as we have more information.

Health Plan Credentialing Process Information

Providers have asked for a list of health plans and how each of the plans are accepting provider credentialing applications during the Medversant outage. We've been working with the plans and have posted a list to our site with the health plans' preferred method for receiving applications and their contact information.

We will update this list frequently as we gather responses from additional health plans and as information changes. Please visit our site for the most current information.

[Click here to access the list on our website](#)

If you have any questions or feedback, please [contact us](#).