



Evolut portal access through the OneHealthPort SSO is no longer available effective April 19, 2026.

LifeWise individual plans are now on Availity Essentials.

To access LifeWise individual plans you will need to [sign in to Availity](#) or [register with them directly](#).

Key things to know when accessing the portal directly through Availity:

- If you serve individual plan members, Availity will automatically add the new payer space to your account.
- LifeWise individual plans appear under a different payer name than commercial plans in Availity.
- Select “**INDV Plan - LifeWise Health Plan of Washington**” in the payer drop-down.

You can get information on checking eligibility, submitting claims, requesting prior authorization, and accessing the secure provider portal on the LifeWise [website](#).

More Resources:

- For questions about Availity Essentials, call Availity Customer Service at 800.282.4548, Monday - Friday, 8 a.m. to 8 p.m., Eastern Time.
- For questions about LifeWise individual plans, call customer service at 800.817.3056, Monday - Friday, 8 a.m. and 6 p.m., Pacific Time. Customer service can also provide web support and information on eligibility and benefits.
- For questions about LifeWise commercial plans, call LifeWise customer service at 800.592.6804, option 2, Monday - Friday, 6 a.m. to 5 p.m., Pacific Time.

Please note that OneHealthPort is unable to answer questions about the Availity transition.