



## **Evolut portal access through the OneHealthPort SSO is no longer available effective April 19, 2026.**

### **Premera Blue Cross Blue Shield of Alaska individual plans are now on Availity Essentials.**

To access Premera individual plans you will need to [sign in to Availity](#) or [register with them directly](#).

Key things to know when accessing the portal directly through Availity:

- If you serve individual plan members, Availity will automatically add the new payer space to your account.
- Premera individual plans appear under a different payer name than commercial plans in Availity.
- Select “**INDV Plan - Premera Blue Cross Blue Shield of Alaska**” in the payer drop-down.

You can get information on checking eligibility, submitting claims, requesting prior authorization, and accessing the secure provider portal on the Premera [website](#).

#### **More Resources:**

- For questions about Availity Essentials, call Availity Customer Service at 800.282.4548, Monday - Friday, 8 a.m. to 8 p.m., Eastern Time.
- For questions about Premera individual plans, call customer service at 800.809.9361, Monday - Friday, 8 a.m. and 6 p.m., Pacific Time. Customer service can also provide web support and information on eligibility and benefits.
- For questions about Premera commercial plans, call Premera customer service at 800.722.4714, option 1, Monday - Friday, 6 a.m. to 5 p.m., Pacific Time.

**Please note that OneHealthPort is unable to answer questions about the Availity transition.**