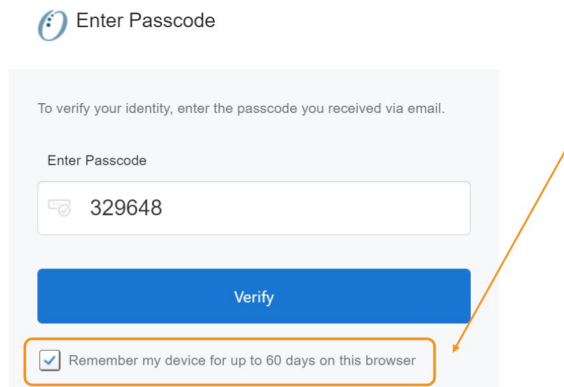


## Device Registration Reduces MFA Prompts

We've made continued improvements to Multi-Factor Authentication (MFA). Here's how you can reduce the number of times you get prompted for MFA.

### Select Device Registration

When you sign in as an Organization Administrator, or as a Subscriber accessing a site that requires MFA, after you enter your passcode select "Remember my device for up to 60 days on this browser". Then click Verify.



The screenshot shows a web form titled "Enter Passcode". Below the title is a sub-header: "To verify your identity, enter the passcode you received via email." There is a text input field containing the passcode "329648". Below the input field is a blue button labeled "Verify". At the bottom of the form is a checkbox that is checked, with the text "Remember my device for up to 60 days on this browser". An orange arrow points from the right side of the form to the checkbox.

### About Device Registration

Device registration keeps track of your MFA and recognizes you after you sign-in. When you register your device, you will not be prompted for your MFA passcode every time you log in as long as you use the same computer and browser without clearing your cache.

### Tips for Device Registration

- Device registration works when you use the same computer every time you log in.
- Device registration looks at your cookies on your browser to know that you have completed MFA before. If you clear your cache, you'll get prompted for MFA.
- While device registration can work for up to 60 days, most users will bypass MFA for 7-10 days as some employer systems clear their cache behind the scenes on a weekly basis.
- Check the Device Registration box every time you get prompted for MFA.