

**Projected Implementation
of BPR-Browser Capability Related Enhancement**

First Choice Health (FCH)

The projected dates may change depending upon new mandates and other related changes.

BPR Enhancement	BPR Page#	Status: 'Completed' or Projected Implementation Date	Comments
For Unlisted Procedures , either <ul style="list-style-type: none"> • Perform a pre-service review upon request from provider, OR <ul style="list-style-type: none"> • Identify, on the web site, the Unlisted Procedures that require medical necessity review and provide link to supporting documentation requirements 	11	Completed	Will perform a pre-service review upon request from provider
Eliminate requirement for provider signature for an authorization request	14	Completed	
Do not deny claim for lack of pre-authorization in cases of inherent component services (still in workgroup discussion)	Ext. Cir. Pg. 11		
Link to supporting documentation requirements, for <ul style="list-style-type: none"> • New requests 	10	4Q2017	Currently our medical policies have documentation requirements. A general statement about all services will be posted by 4Q2017

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<ul style="list-style-type: none"> • Renewal or extension of current services (if different than new request) 			
Provide updated status information	15-16	Completed	FCH provides a status check feature on the website. The status of a request can be found with a reference number for all authorization requests regardless of how they were submitted- Fax, OHP, Phone or email
Include information about 'Provider Administered Medications' and 'Provider Administration of Medications' on web site, similar to other medical services <ul style="list-style-type: none"> • Lookup • Specialty Pharmacy • Status Information 	3-4, 6 8 9 15-16	Completed	Those medications listed on our preauthorization list fall under the medical benefit and follow our standard preauthorization process. FCH Lists the specialty drugs on the pre-cert list
Identify when coverage for a service is dependent upon clinical requirement for previously tried services or diagnostic tests	10	Completed	We currently have these identified in our medical policies. Links to medical policies are included under left navigation bar 'Medical Policies' tab
<ul style="list-style-type: none"> • Identify services that require a medical review, separate from pre-auth • Able to request a pre-service authorization review of these services 	9, 10 10	Completed	Enhancements for code look up tool including post service review. We do not have post service review requirements that are different from our preauthorization requirements. We currently list our pre-cert requirements
For clinical information questions on the browser form – provide check list selection of answers and/or allow for complete entry of information	13	N.A.	FCH does not ask clinical question that require clinical answers

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<ul style="list-style-type: none"> Identify any 'professional restrictions' associated with a service On auth request form, include question(s) about these restrictions with check list of responses for which authorization will be considered. 	<p>9, 10</p> <p>13</p>	<p>N.A.</p>	<p>Other than those contained in the medical policy, FCH does not have professional restrictions, e.g. site of service, for services.</p>
<p>Posting non-patient specific excluded benefit information</p>	<p>8-9</p>	<p>Completed</p>	<p>FCH has listed exclusions on the FCH webpage in each of the summary plan documents</p>