



Monthly Maintenance Schedule

The table below lists the OneHealthPort HIE and CDR Monthly Maintenance schedules for 2020.

Notifications will be sent in advance of each maintenance period. If you encounter any problems following a maintenance period please notify the OneHealthPort HIE team using the [HIE Support Request Form](#). Maintenance times noted in this schedule are **Pacific** time.

- HIE and CDR Production maintenance will be scheduled on Thursday from 7–10 p.m.
- HIE User Acceptance Testing (UAT) maintenance will take place the first Thursday of every month from 2-4 a.m.
- CDR UAT maintenance will be scheduled on Thursday from 10am–12 noon

Note: Production maintenance may also occur on Tuesday and not previously scheduled Thursday evenings from 5-7 p.m. Maintenance scheduled during these periods will be communicated in advance.

Production Monthly Maintenance Schedule - 2020		
January 23	February 20	March 19
April 23	May 21	June 18
July 23	August 20	September 17
October 22	November 19	December 17
UAT Monthly Maintenance Schedule - 2020*		
January 2 & 16	February 6 & 13	March 5 & 12
April 2 & 16	May 7 & 14	June 4 & 11
July 2 & 16	August 6 & 13	September 3 & 10
October 1 & 15	November 5 & 12	December 3 & 10

*First date listed for UAT monthly maintenance is for the HIE only. The second date is for CDR maintenance.