



## Monthly Maintenance Schedule

The table below lists the OneHealthPort HIE and CDR Monthly Maintenance schedules for 2021.

Notifications will be sent in advance of each maintenance period. If you encounter any problems following a maintenance period please notify the OneHealthPort HIE team using the [HIE Support Request Form](#). Maintenance times noted in this schedule are **Pacific** time.

- HIE and CDR Production maintenance will be scheduled on Thursday from 7–10 p.m.
- HIE User Acceptance Testing (UAT) maintenance will take place the first Thursday of every month from 2-4 a.m.
- CDR UAT maintenance will be scheduled on Thursday from 10am–12 noon

**Note:** Production maintenance may also occur on Tuesday and not previously scheduled Thursday evenings from 5-7 p.m. Maintenance scheduled during these periods will be communicated in advance.

Production Monthly Maintenance Schedule - 2021		
January 21	February 18	March 18
April 22	May 20	June 17
July 22	August 19	September 23
October 21	November 18	December 21
UAT Monthly Maintenance Schedule - 2021*		
January 7 & 14	February 4 & 11	March 4 & 11
April 1 & 15	May 6 & 13	June 3 & 10
July 1 & 14	August 5 & 12	September 2 & 16
October 7 & 14	November 4 & 11	December 2 & 16

\*First date listed for UAT monthly maintenance is for the HIE only. The second date is for CDR maintenance.