



Monthly Maintenance Schedule

The table below lists the OneHealthPort HIE and CDR Monthly Maintenance schedules for 2022.

Notifications will be sent in advance of each maintenance period. If you encounter any problems following a maintenance event, please notify the OneHealthPort HIE team using the [HIE Support Request Form](#). Maintenance times noted in this schedule are **Pacific** time.

- HIE and CDR Production maintenance will be scheduled on Thursday from 7–10 p.m.
- HIE User Acceptance Testing (UAT) maintenance will take place the first Thursday of every month from 2-4 a.m.
- CDR UAT maintenance will be scheduled on Thursday from 10am–12 noon

Note: Production maintenance may also occur on Tuesday and not previously scheduled Thursday evenings from 5-7 p.m. Maintenance scheduled during these periods will be communicated in advance.

Production Monthly Maintenance Schedule - 2022		
January 20	February 17	March 17
April 21	May 19	June 23
July 21	August 18	September 22
October 20	November 17	December 20
UAT Monthly Maintenance Schedule - 2022*		
January 6 & 13	February 3 & 10	March 3 & 10
April 7 & 14	May 5 & 12	June 2 & 16
July 7 & 14	August 4 & 11	September 1 & 15
October 6 & 13	November 3 & 10	December 1 & 15

*First date listed for UAT monthly maintenance is for the HIE only. The second date is for CDR maintenance.