



Monthly Maintenance Schedule

The table below lists the OneHealthPort HIE and CDR Monthly Maintenance schedules for 2017.

Notifications will be sent in advance of each maintenance period. If you encounter any problems following a maintenance period please notify the OneHealthPort HIE team using the [HIE Support Request Form](#). Maintenance times noted in this schedule are **Pacific** time.

- HIE and CDR Production maintenance will be scheduled on Thursday from 5–10 p.m.
- HIE User Acceptance Testing (UAT) maintenance will take place the first week of every month starting Wednesday 11 p.m. and ending 4 a.m. Thursday.
- CDR UAT maintenance will be scheduled on Thursday from 8-10 p.m.

Note: Production maintenance may also occur on Tuesday and not previously scheduled Thursday evenings from 5-7 p.m. Any maintenance scheduled during these periods will be communicated in advance.

Production Monthly Maintenance Schedule - 2017		
January 20	February 24	March 17
April 21	May 19	June 22
July 20	August 17	September 21
October 19	November 30	December 21
UAT Monthly Maintenance Schedule - 2017		
January 5	February 2	March 2
April 6	May 4	June 1
July 6 & 13	August 3 & 10	September 7 & 14
October 5 & 12	November 2 & 16	December 1* & 14

*UAT HIE monthly maintenance for December will be on Friday, December 1, 2017.